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PATENT

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re application of: Maruthi Bhaskar

Attorney Docket No.: CISCP127

Application No.: 09/457,208

Examiner: Shah, Chirag G.

Filed: December 7, 1999

Group: 2664

Title: TICKET INSERTION: LOAD

INFORMATION FOR ASSURED FORWARDING

CLASSES

CERTIFICATE OF TRANSMISSION

I bereby certify that this correspondence is being transmitted via facsimile to the U.S. Patent and Trademark Office, Attention:

Examiner Shah, Chirag G. at facsimile telephone number (703) 872-9306 on November 13, 2004.

___Tornika Thornas

<u>AMENDMENT E</u>

(Submitted with a RCE herewith)

Commissioner for Patents P.O. Box 1450 Alexandria, VA 22313-1450

Dear Sir or Madame:

In response to the Office Action dated 11 August 2004, a response to which is due 12 November 2004, as 11 November 2004 is a federal holiday, please enter the following amendments and consider the following remarks:

Amendments to the Claims are reflected in the listing of claims which begins on page 2 of this paper.

Remarks/Arguments begin on page 12 of this paper.